

Privacy Policy

Effective Date: August 14, 2026

Grievous Gallery LLC ("Grievous Gallery LLC," "we," "us," or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect information when you visit our website, contact us, use our services, or interact with links and services provided through our website.

By using our website or services, you acknowledge the practices described in this Privacy Policy.

1. Information We Collect

Depending on how you interact with us, we may collect the following information:

Information You Provide

You may voluntarily provide information such as:

- Name
- Email address
- Telephone number
- Mailing address
- Booking or appointment information
- Information submitted through contact forms
- Communications you send to us
- Information you provide when requesting information or services
- Transaction-related information

If you book an appointment or service through a third-party booking platform, additional information may be collected by that platform according to its own privacy policy.

Information Collected Automatically

When you visit our website, certain information may be collected automatically. This may include:

- IP address
- Browser type
- Device type
- Operating system
- Pages visited
- Date and time of visits
- Referring website
- General geographic information

- Website interaction and usage information

We may collect this information through cookies, analytics technologies, server logs, pixels, and similar technologies.

2. Google Analytics

We may use Google Analytics to help us understand how visitors use our website and to improve our website, services, and marketing.

Google Analytics may collect information such as website usage data, device information, approximate location information, IP address or portions of an IP address, and information about how visitors interact with our website.

Google may use cookies and similar technologies to collect and analyze this information.

You can learn more about how Google handles information collected through Google Analytics by reviewing Google's applicable privacy documentation.

You may also be able to limit certain analytics tracking through browser settings, available privacy controls, or Google's available tools and settings.

We may configure Google Analytics and related services in accordance with applicable privacy laws and our business needs.

3. Square Booking Services

Our website may contain links or buttons that direct you to Square or a Square-powered booking page to schedule appointments or services.

When you use Square to make a booking, Square may collect personal information and other necessary information to process and manage your appointment.

Information submitted through Square is subject to Square's own terms and privacy practices. Grievous Gallery LLC does not control the privacy practices, security practices, or data-processing practices of Square.

We encourage you to review Square's privacy policy before submitting personal information through its booking services.

Our website may direct you to Square's website, but your use of Square's booking platform is governed by the applicable Square terms and policies.

4. How We Use Your Information

We may use personal information to:

- Provide and manage our services
- Process and manage bookings or appointments
- Respond to questions and requests
- Communicate with customers
- Improve our website and services
- Understand website traffic and visitor behavior
- Maintain website security
- Prevent fraud, abuse, or unauthorized activity
- Maintain business and transaction records
- Comply with legal obligations
- Enforce our agreements and protect our rights
- Send promotional communications where permitted by law

We may also use information for other purposes disclosed when the information is collected or with your consent where required.

5. Cookies and Similar Technologies

Our website may use cookies and similar technologies.

These technologies may be used to:

- Keep the website functioning properly
- Remember preferences
- Understand website traffic and usage
- Measure the effectiveness of our website and marketing
- Improve the user experience

Some cookies may be placed by third-party services, including analytics providers.

You can adjust your browser settings to manage or disable cookies. Some website features may not function properly if certain cookies are disabled.

6. Third-Party Services

We may use third-party companies and service providers to help operate our business and website.

These may include providers for:

- Website hosting
- Website analytics
- Appointment and booking services
- Payment processing
- Email communications

- Website security
- Technology services
- Marketing and advertising

Third-party providers may collect or process information according to their own privacy policies.

Our website may link to or integrate with third-party services. We are not responsible for the privacy practices of third-party websites or services.

7. How We Share Information

We may disclose personal information to:

- Service providers that perform services on our behalf
- Website hosting and technology providers
- Analytics providers
- Booking and appointment providers
- Payment processors
- Marketing or communications providers
- Professional advisors
- Government authorities when required by law
- Law enforcement when legally required
- Parties involved in a merger, acquisition, sale, financing, reorganization, or similar business transaction
- Other parties when you direct us to do so or provide consent

We do not sell your personal information for monetary consideration unless otherwise disclosed and permitted by applicable law.

8. Data Retention

We retain personal information for as long as reasonably necessary to provide our services, maintain business and transaction records, fulfill the purposes described in this Privacy Policy, comply with legal obligations, resolve disputes, enforce agreements, and protect our legitimate business interests.

Retention periods may vary depending on the type of information and the purpose for which it was collected.

9. Data Security

We use reasonable administrative, technical, and physical safeguards intended to protect personal information.

However, no method of transmitting or storing information electronically is completely secure. We therefore cannot guarantee the absolute security of personal information.

10. Your Privacy Choices

Depending on your location and applicable law, you may have certain rights concerning your personal information, including the right to:

- Request access to personal information we maintain about you
- Request correction of inaccurate information
- Request deletion of certain personal information
- Request information about our collection or use of personal information
- Opt out of certain marketing communications
- Withdraw consent where applicable
- Exercise other privacy rights provided by applicable law

Certain requests may require identity verification and may be subject to applicable legal exceptions.

11. Marketing Communications

If we send promotional emails or other marketing communications, you may unsubscribe by following the instructions included in those communications or by contacting us directly.

Even if you opt out of promotional communications, we may continue to send transactional or service-related communications when necessary.

12. Children's Privacy

Our website and services are not intended to knowingly collect personal information from children where such collection is prohibited by applicable law.

If you believe that a child has provided personal information to us improperly, please contact us. If appropriate, we will take reasonable steps to delete the information.

13. Third-Party Websites

Our website may contain links to third-party websites and services, including booking platforms such as Square.

We do not control and are not responsible for the privacy practices, security, content, or policies of third-party websites.

We encourage you to review the privacy policy of any third-party website or service before providing personal information.

14. Do Not Track

Some browsers offer a "Do Not Track" feature. Because there is not currently a universally accepted standard for responding to Do Not Track signals, our website may not respond to such signals unless required by applicable law.

15. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our business practices, website, technology, services, or applicable laws.

When we make changes, we will update the Effective Date at the top of this Privacy Policy. The updated policy will become effective when posted unless otherwise stated.

We encourage you to review this Privacy Policy periodically.

16. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us:

Grievous Gallery LLC

1021 Old West Innes Street

Salisbury, NC 28144

United States

Email: GG3.Kim@gmail.com

Phone: 336-467-8348